ABSTRACT OF THE DISCLOSURE

Methods and apparatus for automatically generating common paradigms in computer supported telephony applications (CSTA) protocols includes a control interface for CSTA protocols utilizes ActiveX properties, methods, events, and pages. Common paradigms such as Invoke_ID and timers are built in to the interface. The interface further provides statistics and diagnostics via property pages. According to the preferred embodiment, the interface is able to access all of the events and services provided by the CSTA protocols